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In 1997 the newly modernized Labour party swept into power promising a radical overhaul of the youth justice system. The creation of inter-agency Youth Offending Teams (YOTs) for the delivery of youth justice services were the cornerstone of the new approach. These new YOTs were designed to tackle an 'excuse culture' that was alleged to pervade the youth justice system and aimed to encourage the emergence of a shared culture among youth justice practitioners from different agencies. The transformation of the youth justice system brought about a period of intense disruption for the practitioners working within it. The nature and purpose of contemporary youth justice work was called into question and wider issues of occupational identity and culture became of crucial importance. Through a detailed ethnographic study of the formation of a YOT this book explores a previously neglected area of organisational cultures in criminal justice. It examines the nature of occupational culture and professional identity through the lived experience of youth justice professionals in this time of transition and change. It shows how profound and complex the effects of organisational change are, and the fundamental challenges it raises for practitioners' sense of professional identity and vocation. Transforming Youth Justice makes a highly significant contribution not only to the way that professional cultures are understood in criminal justice, but to an understanding of the often dissonant relationship between policy and practice. This casebook is designed to develop an understanding of, and appreciation for, the various challenges, dilemmas, and constraints that decision makers face in real organizational settings. The cases are made up of actual events and include globalization, managing a diverse workforce, and leadership.

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Political science research, especially in recent times, has recognized the centrality of party and executive leaders and their individual characteristics. The attention has been mostly directed towards individual leadership. However, one-chief leadership is not the only existing model of party governance, and some recent developments seem to have put forms of collective leadership into the spotlight. Two parties that have recently achieved remarkable electoral results, the Italian Five Star Movement and the German Alliance 90/The Greens, can be considered examples of alternative models of

leadership. This book calls for a deep and systematic analysis of cases of parties in which powers and responsibilities appear to be shared among different individuals rather than being concentrated in the hands of just one leader. Drawing on the literature of organization and management theory, the book fills a gap in the literature of political science by developing a theoretical framework that may provide researchers with the tools for proceeding with the analysis of cases of party collective leadership. To illustrate their approach, the authors have selected three cases – the German Greens, Alternative for Germany, and the Five Star Movement in Italy – that show significant variation across types of collective leadership. The outcome of the empirical analysis contributes to a better knowledge of the nature and functioning of party leadership as well as raises questions that could be further addressed in future research.

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This book represents a significant contribution to the discussion on the part played by communication, especially in its mediated forms, in people's lives, dwelling on the nature of the relationship between the notion of power and the media in current Western societies. The media have dramatically increased their capacity to exercise their symbolic force over other fields of cultural production, by partly structuring those intrinsic rules, values, and practices that organize, for example, the political system or the academic world from the inside. On the other hand, the media are intertwined environments subjected to the influence of other cultural, economic, and political forces, which, in turn, reveal themselves to be capable of framing reality through the media themselves. Particularly focusing on the topic of the economic crisis, the various chapters of this edited volume highlight how the relationship between the media and other forces capable of pervasively exercising their power appears to be, paradoxically, as strict as it is opaque. Social media and smart mobile technologies have increasingly affected the modalities whereby other institutions and organizations reflect on themselves and develop their worldviews. At the same time, however, politics and economics experts and strategists have all learned how to 'exploit' this potential for their own purposes. Detecting the opacity that characterizes this form of 'exploitation' is the first step in the acknowledgment of this phenomenon.

Issues in Hospitality, Travel, and Tourism / 2013 Edition is a ScholarlyEditions™ book that delivers timely, authoritative, and comprehensive information about Hospitality Management. The editors have built Issues in Hospitality, Travel, and Tourism: 2013 Edition on the vast information databases of ScholarlyNews.™ You can expect the information about Hospitality Management in this book to be deeper than what you can access anywhere else, as well as consistently reliable, authoritative, informed, and relevant. The content of Issues in Hospitality, Travel, and Tourism: 2013 Edition has been produced by the world's leading scientists, engineers, analysts, research institutions, and companies. All of the content is from peer-reviewed sources, and all of it is written, assembled, and edited by the editors at ScholarlyEditions™ and available exclusively from us. You now have a source you can cite with authority, confidence, and credibility. More information is available at <http://www.ScholarlyEditions.com/>. This book reflects on the political capacity of citizen users to impact politics, explaining the danger in assuming that mass online participation has unconditionally democratising effects. Focusing on the case of Italy's Five Star Movement, the book argues that Internet participation is naturally unequal and, without normative and strong design efforts, Internet platforms can generate noisy, undemocratic crowds instead of self-reflexive, norm-bounded communities. The depiction of a democratising Internet can be easily exploited by those who manage these platforms to sell crowds as deliberating publics. As the Internet, almost everywhere, turns into the primary medium for political engagement, it also becomes the symbol of what is wrong with politics. Internet users experience unprecedented, instantaneous and personalised access to information and communication and, by comparison, they feel a much stronger level of irrelevance in the existing political system.

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Microsoft on Trial analyses the antitrust cases that have involved Microsoft in both sides of the Atlantic and offers a thorough and timely discussion on the regulation of unilateral behaviour in a topical sector. This fascinating and highly topical book facilitates discussion on the difficult technical, legal and

economic issues with respect to innovation, competition and welfare raised, through the span of more than a decade, by the US and EC Microsoft antitrust cases. It assesses their impact on the evolution of EC and US laws on competition and intellectual property in the IT sector and beyond. In 2009 Beppe Grillo, a well-known Italian comedian, established the Five Star Movement with the aim of sending a handful of citizens to municipal councils to act as the watchdog of a professional political class often perceived as corrupt and self-interested. However, in the Italian general elections of February 2013, despite still largely being considered a small protest movement, the party gained the undisputed role of leading political actor gaining just under 9 million votes and sending 163 Deputies and Senators to the Italian parliament. The birth and rapid rise of the Five Star Movement represents an electoral earthquake with no parallels in Italy and the whole of post-1945 Western Europe and a phenomenon likely to shape the Italian political scene for many years to come. Drawing on an extensive array of data and face-to-face interviews, this volume offers an empirically grounded explanation of the surprising electoral success of the Five Star Movement and presents a realistic picture of this party in its manifold aspects: organisational structure, communication style, linkages with civil society, ideological nature and positioning in the Italian political system. This series of books collects a diverse array of work that provides the reader with theoretical and applied information on data analysis methods, models and techniques, along with appropriate applications. Volume 2 begins with an introductory chapter by Gilbert Saporta, a leading expert in the field, who summarizes the developments in data analysis over the last 50 years. The book is then divided into four parts: Part 1 examines (in)dependence relationships, innovation in the Nordic countries, dentistry journals, dependence among growth rates of GDP of V4 countries, emissions mitigation, and five-star ratings; Part 2 investigates access to credit for SMEs, gender-based impacts given Southern Europe's economic crisis, and labor market transition probabilities; Part 3 looks at recruitment at university job-placement offices and the Program for International Student Assessment; and Part 4 examines discriminants, PageRank, and the political spectrum of Germany. "This book contributes in an objective way for leveraging digital solutions to optimize the concept of hyper personalization in the tourist experience, emphasizing the importance of hyperpersonalization models, processes, strategies and issues within tourism and hospitality fields with a particular focus on digital IT solutions"-- The objective of this edited volume is to provide an answer by examining "the many faces of populism." The unifying element across the different explorations of the phenomenon of populism is that there is a shared genus that allows for a typology of the different faces of populism and a demarcation of what is not a form of populism. Packed with 2013 and 2014 cases, **FUNDAMENTALS OF BUSINESS LAW TODAY: SUMMARIZED CASES**, 10e covers core business law topics like contracts and sales in a concise paperback. Summarized cases integrated throughout the text illustrate key points of law without unnecessary detail. Intended for the one-term course focused primarily on contracts and sales, the text condenses the latest legal topics--including cyberlaw, health-care, financial reform, and more--for quick comprehension. An entire chapter is devoted to Internet Law, Social Media, and Privacy. Current, abbreviated, and affordable, **FUNDAMENTALS OF BUSINESS LAW TODAY: SUMMARIZED CASES**, 10e provides an easy-to-understand alternative to traditional Business Law texts. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. **Research Perspectives on Social Media Influencers and Brand Communication** examines the myriad ways in which social media and the unique characteristics of the internet have changed brand communication for both brands and consumers, focusing on the social media influencer as a brand communicator. As brands have noticed the rise of social media influencers as tastemakers and leaders in public opinion, they have increasingly begun to incorporate social media influencers into their brand communication strategies. Each chapter of this book represents a unique theoretical and methodological approach to examining the emergence and growing legitimacy of the social media influencer as a brand communicator from a variety of perspectives and contexts, discussing challenges and opportunities afforded to brands by social media influencers and providing an overview of the current research on the use of these branding approaches. Scholars of media studies, communication, and marketing will find this book particularly useful. How can your organization get Five Star reviews, from clients and employees? In 1979 John Carona founded Associa, a community association management company, with only one client. Under his leadership, Associa has evolved into the largest and most successful management company in North America. In his second book, *In the Common Interest II: Embracing Five Star Customer Service*, Carona shares the secrets of his success for those in the community management industry and any leader interested in the "how" of building a successful service business. Customer service is at the heart of his philosophy, guiding his employees in every action, communication, process, and relationship. It permeates every aspect of his company, from employee culture to client relationships. Carona does not brag about his success; he genuinely wants to help others create their own successes. He shares the details of his approach: Associa's mission statement, four pillars, and five core values, as the tools for implementing his Five Star Customer Service Model. Each chapter

includes easy-to-understand explanations of these tenets, a "Service in Action" case study, and self-assessment questions that readers can use to guide their own organizational development. You will walk away with a thorough understanding of the importance of customer service and how to implement similar policies and practices to help your own organization be the best it can be. During the first years of the 21st century we have witnessed many events in our societies, some of them without precedent at all in our recent history, which have involved irreversible changes. The attacks to the Twin Towers in New York City, the resulting sequence of wars in the Middle East, and the international financial collapse are very good examples of these happenings. All these developments of international consequences have led to a new dimension of political communication, and have reoriented some of its traditional meanings, after a very clear dynamic has irrupted in our lives: the crisis. Many new dynamics have introduced significant changes and altered the nature of international relations, the processes of policy making, the governmental performances, the citizen's demands, the electoral campaigns, and the geographical tensions, among other socio-political developments. The revolutionary wave of demonstrations, protests, riots and civil wars in the Arab world starting in 2010 (Arab spring); the waves of human asylum seekers as a direct consequence of this reality; the so-called colour revolutions that overthrew governments in Georgia, Ukraine, Kyrgyzstan, and Lebanon; the territorial conflict between Russia and Ukraine; the intensification of the anti-globalisation movements; the outraged protests around the world; the conflict between Israel and Palestine, one of the hardest and longest conflicts to date that has been reactivated over and over; the terrorist attacks in Madrid, London, Boston and Paris; or the recent global threat created by the Islamic State of Iraq and the Levant (ISIS); all this leads societies to an unprecedented present in the realm of political communication. Some of those topics are treated in this volume, approaching the main questions with the googles of political communication, since most of these developments have a very visible communicational dimension. This book comprises several chapters divided into five different sections. These stimulating pieces of research were presented by 30 international contributors, from almost 10 different nationalities. The first in a detective series that "immediately joins the No. 1 Ladies' Detective Agency as representing the best in international cozies" (Booklist, starred review). Meet Vish Puri, India's most private investigator. Portly, persistent, and unmistakably Punjabi, he cuts a determined swath through modern India's swindlers, cheats, and murderers. In hot and dusty Delhi, where call centers and malls are changing the ancient fabric of Indian life, Puri's main work comes from screening prospective marriage partners, a job once the preserve of aunties and family priests. But when an honest public litigator is accused of murdering his maidservant, it takes all of Puri's resources to investigate. With his team of undercover operatives—Tubelight, Flush, and Facecream—Puri combines modern techniques with principles of detection established in India more than two thousand years ago, and reveals modern India in all its seething complexity. Populist Parties and Democratic Resilience focuses on populist parties as the main agents of populism and examines when these parties turn anti-democratic and when they remain loyal to the democratic system. Following the Brexit referendum, the election of Donald Trump, and the rise of populist parties around the globe, many observers suggested that democracy was in serious trouble. Nevertheless, while some democratic systems have been seized by populists, most of them have proven resilient. In this volume, the authors identify the conditions under which populist parties become inimical to political and societal pluralism. They offer in-depth analyses of the trajectory of populist parties in eleven European Union countries (Austria, Belgium, Czech Republic, France, Germany, Hungary, Italy, The Netherlands, Poland, Romania, and Spain). The book shows that, reflecting the diversity of national contexts, there are multiple pathways whereby populist parties' power can remain contained and subject to democratic checks and balances. Moreover, populist parties can — at times voluntarily, at other times by force of external conditions — come to adhere to the democratic rules of the game. On this basis, the volume outlines different ways in which European democracies can successfully accommodate populist parties through strategies that carefully navigate between the extremes of uncritical acceptance and outright ostracization. Drawing on the literature on democratic theory and comparative politics, this book directly contributes to the public debate on the state of democracy in Europe. It will be of interest to researchers of comparative politics, European politics, party politics, democracy, and populism. This book studies Abraham Ibn Ezra's (1089-1167) scientific thought. His life and oeuvre are viewed as the very embodiment of 'the rise of medieval Hebrew science', a process in which Jewish scholars gradually adopted the holy tongue as a vehicle to express scientific ideas. Annotation Following a preface by the originator of the term "ecotourism," Kirstges (economics and tourism, U. of Applied Sciences, Wilhelmshaven, Germany) overviews economic, socio-cultural, and ecological issues in sustainable tourism. Lck (recreation and leisure studies, Brock U., Ontario, Canada) discusses whether large-scale ecotourism is an oxymoron, and the future of responsible tourism. Other contributors propose strategies from case studies of national parks and other sites in Latin America, Africa, Asia, and the South Pacific. Co-published as , v.5, nos.3&4, 2002. Lacks an index. Distributed in the US by UTP

Distribution. Annotation (c)2003 Book News, Inc., Portland, OR (booknews.com). The authors focus on battle-tested techniques that are immediately applicable in any business context, allowing you to create unrivaled customer loyalty in your own business context. Interesting, clear, and applied, **BUSINESS LAW TODAY, THE ESSENTIALS: TEXT AND SUMMARIZED CASES, 11E** is a concise guide to the law and what it means in the business world -- from contracts and secured transactions to warranties and government regulations. Easy to understand with an engaging writing style that is matched by vibrant visuals, **BUSINESS LAW TODAY: THE ESSENTIALS** includes coverage of contemporary topics that impact not only the business world, but also the reader's personal life. The book examines timely issues, such as the financial crisis and its impact on business law, identity theft, immigration law, and diversity issues. Fascinating features and intriguing cases highlight the practicality of the concepts highlighted in the book. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version. • Best Selling Book in English Edition for UCO Bank PO Prelims Exam (IBPS CRP PO/MT XII) with objective-type questions as per the latest syllabus given by the Institute of Banking Personnel Selection (IBPS). • Compare your performance with other students using Smart Answer Sheets in EduGorilla's UCO Bank PO Prelims Exam Practice Kit. • UCO Bank PO Prelims Exam Preparation Kit comes with 17 Tests (8 Mock Tests + 9 Sectional Tests) with the best quality content. • Increase your chances of selection by 14X. • UCO Bank PO Prelims Exam Prep Kit comes with well-structured and 100% detailed solutions for all the questions. • Clear exam with good grades using thoroughly Researched Content by experts. From the bestselling author of *Talk Like Ted* - how to get to master the art of persuasion. 'An easy-to-read and practical journey through personal development, plus tips on structuring the storytelling that is still considered key to connecting with other people and, crucially, with customers and investors in business.' *Financial Times* (Business Book of the Month) Ideas don't sell themselves. As the forces of globalization, automation, and artificial intelligence combine to disrupt every field, having a good idea isn't good enough. Mastering the ancient art of persuasion is the key to standing out, getting ahead, and achieving greatness in the modern world. Communication is no longer a "soft" skill – it is the human edge that will make you unstoppable, irresistible, and irreplaceable – earning you that perfect rating, that fifth star. In *Five Stars*, you will learn: -The one skill billionaire Warren Buffett says will raise your value by 50 percent. -Why your job might fall into a category where 75 percent or more of your income relies on your ability to sell your idea. -How Airbnb's founders follow a classic 3-part formula shared by successful Hollywood movies. -Why you should speak in third-grade language to persuade adult listeners. -The one brain hack Steve Jobs, Leonardo da Vinci, and Picasso used to unlock their best ideas. In *Five Stars*, Carmine Gallo, bestselling author of *Talk Like TED*, breaks down how to apply Aristotle's formula of persuasion to inspire contemporary audiences. As the nature of work changes, and technology carries things across the globe in a moment, communication skills become more valuable – not less. Gallo interviews neuroscientists, economists, historians, billionaires, and business leaders of companies like Google, Nike, and Airbnb to show first-hand how they use their words to captivate your imagination and ignite your dreams. In the knowledge age – the information economy – you are only as valuable as your ideas. *Five Stars* is a book to help you bridge the gap between mediocrity and exceptionality, and gain your competitive edge in the age of automation. Cases in which all investigative leads appear to be exhausted are frustrating for both investigators and victims' families. Cold cases can range from those only a few months old to others that go back for decades. Presenting profiles and actual case histories, *Cold Case Research: Resources for Unidentified, Missing and Cold Homicide Cases* illustrates how investigators can successfully apply resources that will enable them to reopen and solve cases gathering dust in the file room. Today's investigators have found that, to solve cold cases, they need to be internet savvy and make the best use of the rapidly changing methodologies of the twenty-first century, but they also have to be time travelers and open the door to the past. This volume weaves together the nearly forgotten skill sets of traditional historical researchers with the latest online tools, including TLO, a premier investigative system; and NamUs, the revolutionary database for missing persons and unidentified remains. Along with practical applications, *Cold Case Research* gives investigators the tools they need to save time and money and to jump-start their cold cases, while keeping others from going cold in the future. Topics discussed include: Implementing cold case units People searches and working with databases Overlooked DNA in PKU cards The plight of the missing and unknown Applying historical and geographical context Online and off-line newspaper research Public and published records The use of volunteers Contact with co-victims Cold-case review teams and information-sharing resources Taking advantage of the media Using a thinking-outside-the-box approach, this volume helps fill major gaps in traditional cold case investigation training and techniques, enabling investigators to confidently reopen and crack the mystery of cases long thought unsolvable. Silvia Pettem was quoted in a January 29, 2012 article on missing persons in the *Colorado Springs Gazette*. • Best Selling Book in English Edition for Central Bank Of India PO Prelims Exam (IBPS CRP PO/MT XII) with objective-type questions

as per the latest syllabus given by the Institute of Banking Personnel Selection (IBPS). • Compare your performance with other students using Smart Answer Sheets in EduGorilla's Central Bank Of India PO Prelims Exam Practice Kit. • Central Bank Of India PO Prelims Exam Preparation Kit comes with 17 Tests (8 Mock Tests + 9 Sectional Tests) with the best quality content. • Increase your chances of selection by 14X. • Central Bank Of India PO Prelims Exam Prep Kit comes with well-structured and 100% detailed solutions for all the questions. • Clear exam with good grades using thoroughly Researched Content by experts. This book offers concise, digestible and relevant legal advice to help ensure an outsourcing deal delivers on its promise. It also provides a checklist for companies to ensure critical factors are adequately addressed within their contract with the service provider.

Der Populismus stellt die größte politische Herausforderung für westliche Demokratien seit dem Zweiten Weltkrieg dar. Wahlerfolge populistischer Parteien und Akteure, der Brexit, die Präsidentschaft von Donald Trump oder Kampagnen gegen Maßnahmen zur Eindämmung der Pandemie sind Ausdruck dieses Phänomens, in dem die Wählerschaft gegen vermeintliche Eliten mobilisiert wird. Das überarbeitete und erweiterte Handbuch Political Populism bietet eine umfangreiche theoretische und empirische Einführung in Erscheinungsformen, Ursachen und Auswirkungen des Populismus insbesondere in den Demokratien Europas sowie Nord- und Südamerikas. Der Fokus liegt hierbei auf der Erklärung des Phänomens als Folge einer Legitimationskrise des repräsentativen Systems sowie den Kontroversen und Grenzen in der derzeitigen wissenschaftlichen Auseinandersetzung. Das Phänomen wird hierbei vor allem aus politikwissenschaftlicher und kommunikationswissenschaftlicher Perspektive beleuchtet. Das Handbuch bietet außerdem eine umfangreiche Analyse der Auswirkungen des Populismus auf verschiedene Politikbereiche wie die Umwelt-, Gesundheits- oder Wirtschaftspolitik. Mit Beiträgen von Tjitske Akkerman, Manuel Anselmi, Wolfgang Aschauer, Hans-Georg Betz, Cecilia Biancalana, Paul Blokker, Giuliano Bobba, María Esperanza Casullo, Carlos de la Torre, Paula Diehl, Sarah C. Dingler, Martin Dolezal, Marco Fölsch, Flavia Freidenberg, Sergiu Gherghina, Florian Habersack, Vlastimil Havlík, Kirk A. Hawkins, Reinhard Heinisch, Christina Holtz-Bacha, Robert A. Huber, Gilles Ivaldi, Philip Kitzberger, Benjamin Krämer, Maria Elisabetta Lanzone, Zoe Lefkofridi, Dietmar Loch, Miroslav Mareš, Alfio Mastropaolo, Oscar Mazzoleni, Sergiu Miscoiu, Teun Pauwels, Franca Roncarolo, Saskia Pauline Ruth, Carlo Ruzza, Steven Saxonberg, Christian H. Schimpf, Damir Skenderovic, Sorina Soare, Lone Sorensen, Carlos H. Waisman, Carsten Wegscheider und Sandra Vergari. With a welcome expansion in cases and policy fields, the second edition of Political Populism: Handbook on Concepts, Questions and Strategies for Research brings together scholars from a range of disciplines to reflect on the fundamental challenge populism poses today. This Handbook is essential to every reader who wants to understand where populism comes from, how it manifests and how it influences policies, political actors and the very institutions that make democracy. Theoretically sophisticated, substantiated in its content yet approachable for the interest reader, this Handbook marks an important step in the appreciation of the complexity and consequences of this global phenomenon. Annika Werner, Australian National University

Two decades of turbulent political history show that populism is here to stay, and to shape politics for a long time to come. It is considered a serious threat to traditional democratic institutions. That's why political and communication scientists have massively engaged in studying it, in explaining it, in analyzing its features and implications. Among the several recent scholarly productions, this Handbook is perhaps the best tool put in the hands of all those who want to get a multi-dimensional yet comprehensive understanding of political populism as it is developing in Europe and in the Americas. Definitely a must-have book! Gianpietro Mazzoleni, Università di Milano, Italy This highly readable and detailed Handbook synthesizes a wealth of accumulated and innovative research on contemporary populism in Europe and the Americas. Drawing the insights of a distinguished group of specialists, the volume presents a comprehensive and updated view of the vibrant field of populist studies. Its four sections and thirty-four chapters provide stimulating perspectives on the theory, politics, and communicational dimensions of populism as well on emerging areas of research. • Best Selling Book for Delhi Police Head Constable Exam with objective-type questions as per the latest syllabus given by the SSC. • Compare your performance with other students using Smart Answer Sheets in EduGorilla's Delhi Police Head Constable Exam Practice Kit. • Delhi Police Head Constable Exam Preparation Kit comes with 25 Tests (10 Full-length Mock Tests + 15 Sectional Tests) with the best quality content. • Increase your chances of selection by 14X. • Delhi Police Head Constable Exam Prep Kit comes with well-structured and 100% detailed solutions for all the questions. • Clear exam with good grades using thoroughly Researched Content by experts. U.S. federal income taxation of corporations and shareholders with reference to case law. Focuses on complete corporate transactions and provides interrelated documents dealing with the various aspects of a specific transaction. The types of transaction covered include corporate organizations, cash and stock dividends, stock redemptions, partial liquidations, complete liquidations, spin-offs, and tax-free reorganizations.

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